

The Professional Program

# ISO 9001 Lead Auditor

Master the Audit of Quality Management Systems (QMS) based on ISO 9001



## ◇ Why should you attend?

The ISO 9001 Lead Auditor training enables you to develop the necessary expertise to perform a Quality Management System (QMS) audit by applying widely recognized audit principles, procedures and techniques. During this training course, you will acquire the knowledge and skills to plan and carry out internal and external audits in compliance with ISO 19011 and the certification process according to ISO/IEC 17021-1.

Based on practical exercises, you will be able to master the audit techniques and become competent to manage an audit program, audit team, communication with customers, and conflict resolution.

## ◇ Who should attend?

- Auditors seeking to perform and lead Quality Management System (QMS) certification audits.
- Managers or consultants seeking to master a Quality Management System audit process.
- Individuals responsible for maintaining conformance with QMS requirements.
- Technical experts seeking to prepare for a Quality Management System audit.
- Expert advisors in Quality Management.

## ◇ Learning objectives

- Understand the operations of a Quality Management System (QMS) based on ISO 9001.
- Acknowledge the correlation between ISO 9001 and other standards and regulatory frameworks.
- Understand the auditor's role to: plan, lead and follow-up on a management system audit in accordance with ISO 19011.
- Learn how to lead an audit and audit team.
- Learn how to interpret the requirements of ISO 9001 in the context of a QMS audit.
- Acquire the competencies of an auditor to: plan an audit, lead an audit, draft reports, and follow-up on an audit in compliance with ISO 19011.



**Certification:** Upon the successful completion of the exam, participant will get the "PECB Certified ISO 9001 Lead Auditor" credential.

### ◇ Registration:

#### **Government establishments:**

Bahrain Institute of Public Administration will receive the nominated candidates for registration from authorized training specialist through the registration system (TMS) available on the website ([www.ipa.gov.bh](http://www.ipa.gov.bh))

#### **Private establishments and Individuals:**

Bahrain Institute of Public Administration will receive the nominated candidates for registration via the form provided on the Institute's website ([www.ipa.gov.bh](http://www.ipa.gov.bh))