



*Thesis
Title:*

HOW TO IDENTIFY AND PROMOTE BEST PRACTICES WITHIN THE PUBLIC ADMINISTRATION IN THE FIELD OF PERFORMANCE IN BAHRAIN

*Master
Student:*

Ebrahim Ali AlTamimi

*Academic
Affiliation :*

Aix Marseille University

PLEASE CITE AS APPROPRIATE:

Reference List: AlTamimi, E. A. 2018. How To Identify And Promote Best Practices Within The Public Administration In The Field Of Performance In Bahrain [Master Thesis]. Bahrain: Institute of Public Administration. 54p. Accessed From:

In-text citation: (AlTamimi, 2018)

Disclaimer: We hereby declare that this thesis is the author's own work. All sources used have been indicated as such. All texts either quoted directly or paraphrased have been indicated by in-text citations. Full bibliographic details are given in the reference list.

Abstract

This study investigates the importance of business practices in the field of performance measurement within public administration in the Kingdom of Bahrain. Research and industry initiatives mainly focus on finding best practices from around the globe for using in Bahrain. However, the economic and socio-cultural dimension of best practices; the adaptability and acceptance to local requirements were ignored. The researcher recognized the importance of a holistic approach to define best practices within performance measurement in Bahrain public administration and included all perspectives. The research study intends to focus on how best practices can be identified and then adapted to the context of Bahrain public administration.

The study uses a quantitative approach and the results of the quantitative questionnaire (n= 20) were integrated to ensure a more complete understanding of the data. The results showed that the general attitude towards best practices was very positive for all organisations.

A high implementation of business practices correlated with a high level of benefits perceived, more strategic planning and a less intense perception of barriers. The demand for best practices as a solution to most problems and issues were seen among the survey respondents. It was also seen that most organisations were not aware of the steps to be taken to highlight their achievements and success stories by taking up the successes to the higher authorities or to choose the Intellectual Capital requirements to be shared with other organisations.

Awareness of best practices identification and implementation remains high within the participants. The research study shows that the organisations should closely collaborate with the concerned entities to share the best practices for the benefit of other organisations locally, regionally and globally.